



***Eldercare
Services***

EXPERTISE MATTERS

Accredited by The Joint Commission



Providing families with
Care Management
Home Care
Advocacy
Counseling
Support Groups & Education
since 1989.

*Experts in Life Transitions,
Partners in Caring.*

Caring for the Caregiver

Presented by:

Vince Brim, PsyD, MBA, CMC
CEO and Clinical Director
Eldercare Services



Overview

- Burnout
- Communication
- It's Not Personal
- It's Not Reasonable
- Forget About it
- Balance



Burnout



Burnout

Possible signs of caregiver burnout:



Burnout

Possible signs of caregiver burnout:

1. Irritability



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety
4. Belief he/she is the only one who can provide care



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety
4. Belief he/she is the only one who can provide care
5. Declining physical health



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety
4. Belief he/she is the only one who can provide care
5. Declining physical health
6. Lack of social life or isolation



Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety
4. Belief he/she is the only one who can provide care
5. Declining physical health
6. Lack of social life or isolation
7. Competing demands



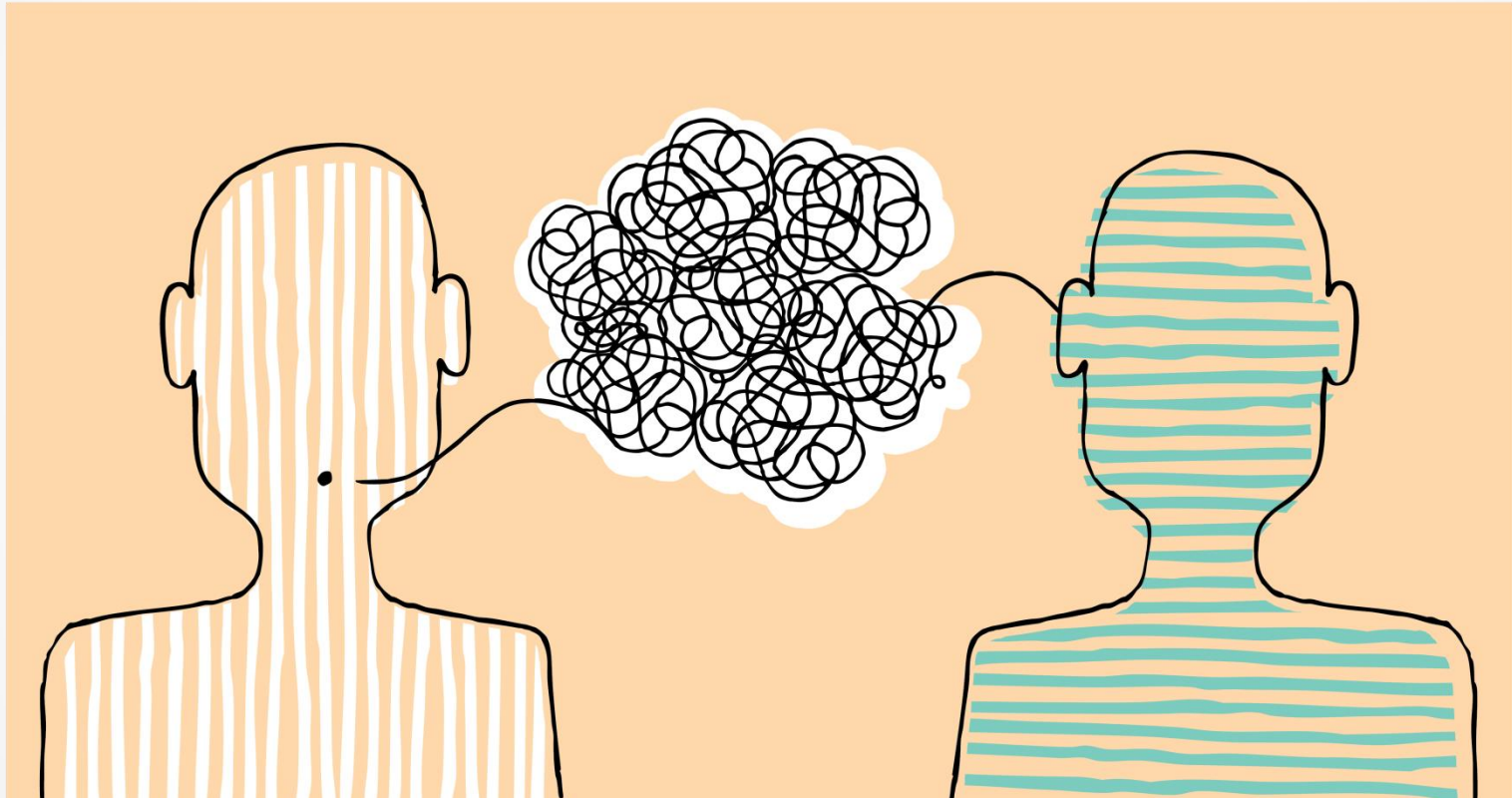
Burnout

Possible signs of caregiver burnout:

1. Irritability
2. Depression
3. Anxiety
4. Belief he/she is the only one who can provide care
5. Declining physical health
6. Lack of social life or isolation
7. Competing demands
8. Spiritual practice neglect



Communication



Communication

1. Distinguish behaviors from emotions



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise
3. Respond empathically



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise
3. Respond empathically
4. Use short sentences and wait



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise
3. Respond empathically
4. Use short sentences and wait
5. Remain confident



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise
3. Respond empathically
4. Use short sentences and wait
5. Remain confident
6. Use distraction (after above steps)



Communication

1. Distinguish behaviors from emotions
2. Emotion identification: Exercise
3. Respond empathically
4. Use short sentences and wait
5. Remain confident
6. Use distraction (after above steps)
7. Use a timeout when appropriate



It's Not Personal



It's Not Personal

1. Don't take it personally, it's not about you



It's Not Personal

1. Don't take it personally, it's not about you
2. "She called me a pinhead"



It's Not Personal

1. Don't take it personally, it's not about you
2. "She called me a pinhead"
3. Can't do it alone

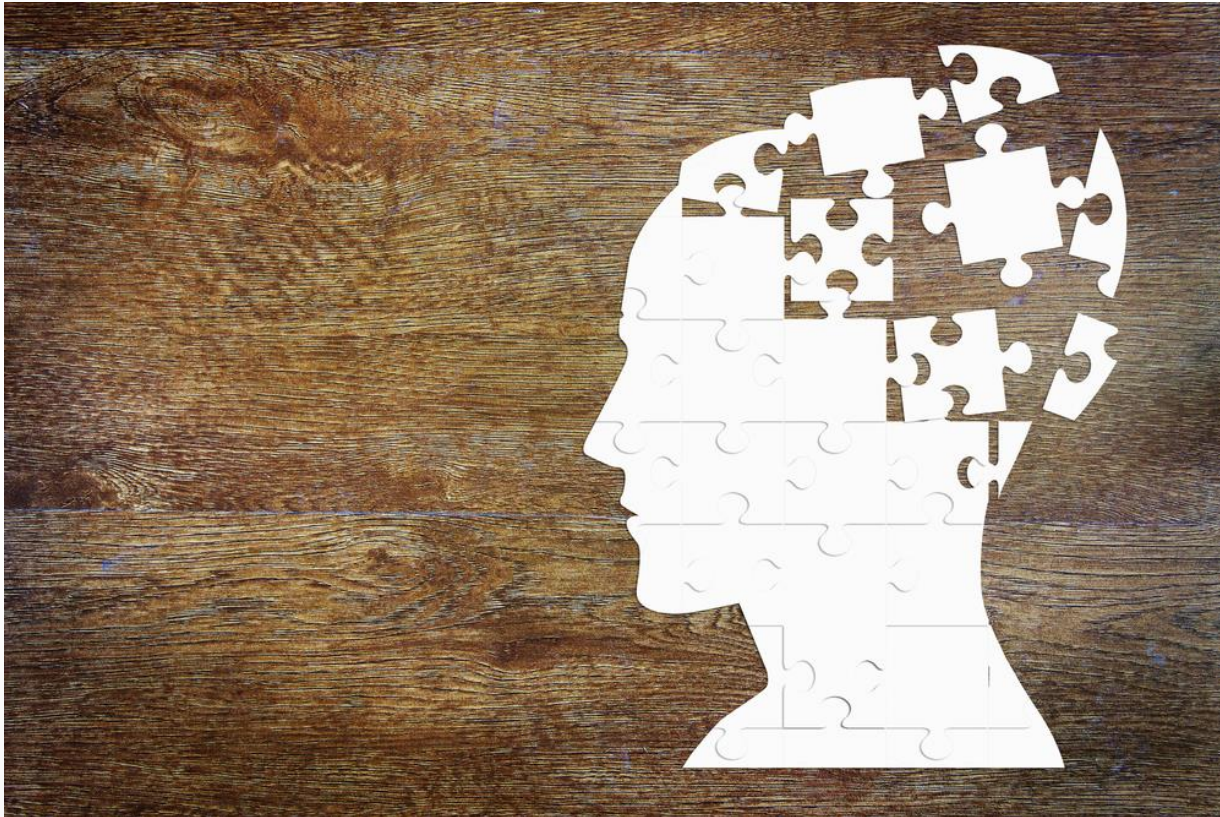


It's Not Personal

1. Don't take it personally, it's not about you
2. "She called me a pinhead"
3. Can't do it alone
4. Get help



It's Not Reasonable



It's Not Reasonable

1. “Well, she isn't really a pinhead, she just wants to help you”



It's Not Reasonable

1. “Well, she isn't really a pinhead, she just wants to help you.”
2. Respond empathically



It's Not Reasonable

1. “Well, she isn't really a pinhead, she just wants to help you.”
2. Respond empathically
3. “Therapeutic fiblets”



It's Not Reasonable

1. “Well, she isn't really a pinhead, she just wants to help you.”
2. Respond empathically
3. “Therapeutic fiblets”
4. No advance notice



Forget About It



Forget About It

1. Bad news: Memory impairment causes anxiety



Forget About It

1. Bad news: Memory impairment causes anxiety
2. Good news: Memory impairment can be used to alleviate anxiety



Forget About It

1. Bad news: Memory impairment causes anxiety
2. Good news: Memory impairment can be used to alleviate anxiety
3. Respond empathically



Forget About It

1. Bad news: Memory impairment causes anxiety
2. Good news: Memory impairment can be used to alleviate anxiety
3. Respond empathically
4. Re-direct



Forget About It

1. Bad news: Memory impairment causes anxiety
2. Good news: Memory impairment can be used to alleviate anxiety
3. Respond empathically
4. Re-direct
5. Time out: For care recipient **and** care provider



Balance



Balance



Questions

